Usability Testing Tasks

Since the features of SIS aren’t easily found on one site we opted to use UML Blackboard for student service usability tasks and amazon.com for generic usability tasks.

1. Find bill/receipt (\*Let user opt out of this for privacy reasons see 1a instead). Amazon
   1. Find and pretend to purchase a text book Interaction Design 4th edition. \*This is an alternate task to complete if participant opts out of showing receipt and therefore does not need to be completed if participant opts in.

*Login in and find the book then check out and fill out all the blank like visa number. It’s very painful but easy.*

1. Check calendar. UML Blackboard

*I have to click the class and then click the clock to check what I need to do for the classes.*

1. Check grades. UML Blackboard

*Just click grade bar*

1. Login->Logout>Log back in Amazon

*Already logged in. so hard to find log out option. Finally, I see hello my name and then the most below bar can find log out option. Right after loging out I see the login interface then I can login.*